ANKHOR
Tomorrow's dentistry today

ANKHOR DENTAL LAB

Clinic Team Digital Workflow Orientation

An introductory session to help clinic staffcoordinate digital laboratory cases consistently.

Session details

- Oneintroductorysession of up to 60 minutes can be arranged for up to four clinic team members, subject to appointment availability.
- The session may be conducted remotely or at Ankhor's premises. On-site training can be discussed separately.

Suggested participants

- Dentist orclinical lead.
- Dental assistant or staff member responsible for scanning.
- Front-office or case coordinator responsible for prescriptions and follow-up.
- Any team member who prepares or transfers laboratory case records.

Topics covered

- Rolesand responsibilities in the digital case-submission process.
- Completing the laboratory prescription and assigning a clinic case reference.
- Identifying and exporting the required scan files.
- Checking that the bite record, opposing arch, shade details and clinical photographs are included when required.
- Recording implant system and scanbody details for implant prosthetic cases.
- Transferring files securely and responding to requests for clarification.
- Understanding case acknowledgement, acceptance, progress updates and dispatch communication.

What the clinic receives

- A guidedorientationfortheparticipating team members.
- A standard digital case-submission checklist.
- Access to the current Ankhor prescription form and guidance on its completion.

What the clinic should arrange

- Nominate a teamcontactwho cancoordinate the session.
- For remote training, arrange a computer, stable internet connection and access to the relevant workflow or scanner software.
- Tell Ankhor the scanner brand/model and the main case types handled by the clinic.

Scope and limitations

- Thisorientation coversAnkhor's standard case coordination and submission workflow. It is not a clinical training course, scanner certification or manufacturer software course.
- Advanced training, multiple branches, larger teams or on-site implementation can be arranged separately after written confirmation of scope, date and charges.

Booking

- ContactAnkhor with the number of participants, preferred format and suitable dates.

For appointments, current forms or case-specific enquiries, contact Ankhor Dental Lab through your usual communication channel.