ANKHOR
Tomorrow's dentistry today

ANKHOR DENTAL LAB

Digital Case Submission Training

Practicalorientation for dentists and clinicteamssubmitting digitalcasesto Ankhor.

Session details

- One introductory session of up to 45 minutes is included for each clinic, for up to three participants.
- The session may be conducted remotely or at Ankhor's premises, subject to appointment availability.
- Additional sessions, on-site visits or advanced scanner-specific training can be arranged separately after scope, schedule and charges are confirmed in writing.

What the session covers

- CompletingAnkhor'sdigitallaboratory prescription, including restoration type, tooth number, material, shade and special instructions.
- Exporting the required STL files or other agreed formats from the clinic's scanner software.
- Identifying upper arch, lower arch, bite registration and preparation scan files before submission.
- Naming files with a clinic code and case reference while avoiding unnecessary patient-sensitive details.
- Submitting scanbody data and implant information for implant prosthetic cases.
- Attaching clinical photographs, shade information and relevant notes when required.
- Receiving case acknowledgement and responding to requests for missing information.

What the clinic receives

- A guided demonstration using a sample case with dummy or appropriately authorised data.
- A digital case-submission checklist in PDF format.
- An electronic copy or link to the current Ankhor prescription form.
- Time for questions related to the standard submission workflow.

What the clinic should arrange

- Nominate a primary contactand uptothree participants.
- For remote sessions, arrange a computer, stable internet connection and access to the relevant scanner software.
- For an in-person session, arrange a suitable workstation or display and access to the scanner interface.
- Tell Ankhor the scanner brand and model before the appointment so the session can be planned appropriately.
- Do not share scanner passwords or administrator credentials with Ankhor personnel.

Scope and limitations

- Thesessionfocuseson general digital file export and case submission. Advanced software training depends on the scanner manufacturer, software version and available support.
- The session does not include scanner installation, network configuration, computer troubleshooting, software licensing, manufacturer certification or comprehensive clinical scanning training.
- Training does not certify a clinician's scanning technique or guarantee the clinical quality of a scan.

Booking

- Contact Ankhor to agree the session format, date and participants. Any additional or customised training will be quoted and scheduled only after written confirmation.

For appointments, current forms or case-specific enquiries, contact Ankhor Dental Lab through your usual communication channel.